FAQ: New Streaming Site

Q: Where is the link to join services?
A: Instead of scouring your email or searching the Temple calendar to try to find the new Zoom link every week, there is now only one site for watching worship services virtually: streaming.the-temple.org. Bookmark this link because it won’t change!

Q: How do I join the live stream?
A: If you visit the streaming page when we are not actively streaming, you will see a message that indicates “We are not currently broadcasting.” When services are live, select the play button to watch.
Q: Where do I find previous services?
A: Click the blue “Archive” button on the top right of the streaming page, or visit streaming.the-temple.org/archive.

Q: How do I make the screen larger or smaller?
A: You can select this button to enlarge the screen on the bottom right:

If you would like to take it out of full screen, you can select the same button to return to your browser window.
Q: How do I adjust the volume?
A: You can adjust your volume with the volume controls on your device, or you can do it within the player.

Q: How do I adjust my settings?
A: If you click on the wheel icon, there are options to adjust your playback speed and video quality. If you select auto, it will default to the best video quality your internet bandwidth can support.
Q: How do I fast forward, rewind or pause if I need to step away?

A: You can fast forward, rewind and pause as the worship service is happening live. If you would like to ensure you're watching it live, select the red “LIVE” button.

Q: How do I share a name for the Mi Shebeirach (Healing Prayer) or Kaddish (In Remembrance) list?

A: Below the video player, you will see the fields for entering names for either of the lists. You will list your name before entering the name of a person who is ill or a remembrance name for Kaddish. To enter multiple names, separate them with a comma.

Please note that names are only received during the live stream. You cannot enter them in advance of the service, but you can contact The Temple office Monday through Friday during business hours, 9 am – 5 pm.
Q: How do I follow along for songs and prayers?
A: Although slides are shared during services to follow along for songs and prayers, if you would like to follow along with a prayer book, you can purchase a digital version of our prayer book through Amazon for Kindle. Select the link that is below the video player that looks like this:

Follow Along
Mishkan Tefillah Prayerbook

Q: Is Torah Study on the new streaming platform?
A: No, Saturday Torah Study will continue to be hosted on Zoom in a meeting format to facilitate interaction. Check your “Weekly Update” email sent on Wednesdays for the current link.

Q: Are B’nei Mitzvah services on the new streaming platform?
A: Yes, when we have Saturday services, they will be accessible through streaming.the-temple.org.

Q: Is Adult Education on the new streaming platform?
A: No, when we stream adult education events, it will continue to be on Zoom. Please RSVP for these classes to receive the Zoom link. Please note that not all classes are available with a virtual streaming option.

Q: Are memorial services on the new streaming platform?
A: Yes, when a family opts to stream the service, it will be accessible through streaming.the-temple.org.

Q: What if my question isn’t answered, or I need troubleshooting assistance?
A: Please email av@the-temple.org.